Norwich Public Library

Strategic Plan: 2016-2019

Our Mission:

The Norwich Public Library serves as a community center for the town providing traditional and innovative resources for all patrons and offering library experiences that support education, imagination, and community engagement.

Environment: Maximizing our Space

Goal: NPL will create flexible spaces that are welcoming, easy to navigate and appropriate for a wide-range of activities and community interactions.

 Create flexible interior spaces that serve multiple populations with diverse needs

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 Redesign outdoor spaces to include areas for performances, social interactions and quiet reflection

Experiences: Enriching Lives through Connections

Goal: NPL will facilitate experiences that engage, educate, and inspire individuals of all ages and backgrounds and that enhance community interactions.

- Develop a robust schedule of engaging programs for all ages
- Foster community connections through collaboration and participation

Collections: Curating the Past, Present and Future

Goal: Through our virtual and physical collections, NPL will provide patrons with the materials needed for their engagement, education, and inspiration.

- Provide collections available in a variety of formats (physical and digital)
- Increase patron access to instruction and guidance on using library materials

What's Next?

In designing and approving the 2016 – 2019 Strategic Plan, the planning committee, the Board of Trustees, and the library staff have affirmed their historic commitment to serving as a focal point for our town, bringing together people of all ages and backgrounds. Building on past excellence, we look toward maximizing the use of our building and grounds, offering rich and varied library experiences for all, and providing collections that spark curiosity. We can't wait to work together to write this next chapter!







